



वनजा न. सरना

अध्यक्ष

Vanaja N. Sarna

Chairman

DO.No.42/CH(EC)/2017

Dated 29th December, 2017

Dear Colleagues,

While a lot of good work to ensure smooth implementation of GST is continuously being done by all field formations, there are presently certain priority areas, of utmost urgency and importance. Disposal of refund claims in GST is one such priority. Member (GST), vide his letter dated 29th December, 2017, has sent data containing details of applications filed for refund of unutilized input tax credit or unutilized balance in cash ledger to all the GST zones. Chief Commissioners must closely monitor the progress in sanction of these refund claims and furnish the report as desired in the said letter within the given timeframe.

On the Customs side too, I urge all Chief Commissioners to closely oversee the disbursal of IGST refund on exports. The Board is monitoring the entire disbursal process and it must be ensured that the refund claims of exporters are dealt with, with utmost priority. Member (Customs) has also written a letter dated 28th December, 2017 to all Chief Commissioners highlighting the issues being faced in this regard as well as the development of a MIS facility to monitor the IGST refund claims in various locations. I urge you all to make full use of this facility.

The last date for filing as well as revision of TRAN 1 claims was 27th December, 2017. We must continue and complete the process of verification of TRAN 1 claims filed urgently and initiate corrective action wherever required.

As you are aware, the SPARROW application for online filing of IPRs and APARs have been online for a year now. This has made the entire filing process more transparent, responsive and time bound. The successful implementation of this application is the responsibility of all, be it in the role of custodian, reporting/reviewing officer or as the competent authority for decisions on representations. The IPRs for the year 2017 need to be filed online in SPARROW between 1st January, 2018 and 31st January, 2018. I urge all of you to strictly adhere to the timelines as applicable. Kindly also ensure urgent action on the representations received against APAR grading, wherever applicable.

Several vacancies still exist at the field level in Group 'B' and 'C'. I would like all Chief Commissioners / Commissioners to immediately take stock of such vacancies and plan out DPCs

urgently to fill all promotional vacancies. Close monitoring by Chief Commissioners is required on this front.

The year 2017 has been an eventful year for our organization, witnessing the much awaited roll out of GST. I am truly happy with the way you all have handled this transition to the new regime. I extend my sincere thanks to all officers and staff of Central Board of Excise and Customs who have worked extremely hard this year, sometimes even overlooking personal commitments. I am sure you will continue this zeal and endeavor in the coming year too as much more is to be done.

Wishing all of you and your families a very Happy New Year.

With warm wishes,

Yours sincerely,



(Vanaja N. Sarna)

To,

All officers and staff of Central Board of Excise and Customs